





### SEAT Care. Carefree ownership.

Your complete guide to SEAT servicing and maintenance, tyres, insurance and accessories.

# Carservicing. To brighten your day.

Welcome to SEAT Care. The easy way to keep you and your SEAT happy for miles and miles. Carefree Ownership is our way of showing that we care about your SEAT.

- Affordable, transparent prices with no surprises
- Must-have accessories to make your SEAT a one off
- Extended manufacturer warranties
- Complimentary SEAT Drive
   Away Insurance
- No-stress car insurance
- Plus all important advice and competitive prices

With so many benefits you'll be smiling from year to year.



Transparent servicing and maintenance.

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Servicing that's clear.

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Tyres.

Maintenance without surprises.

Extended
Manufacturer
Warranty.

## Transparent prices. For cars 3 to 15 years.

#### SEAT Care, by SEAT technicians who know your car inside and out.

When it's time for a service or repair, head straight to a SEAT trained technician using the latest diagnostic technology and SEAT approved parts. Not only do we offer value for money, our prices are fixed on service and maintenance work. To help spread the cost and plan even further ahead why not take out a SEAT Service Plan, to cover your servicing schedule for 2, 3 or 4 years. It's that simple.

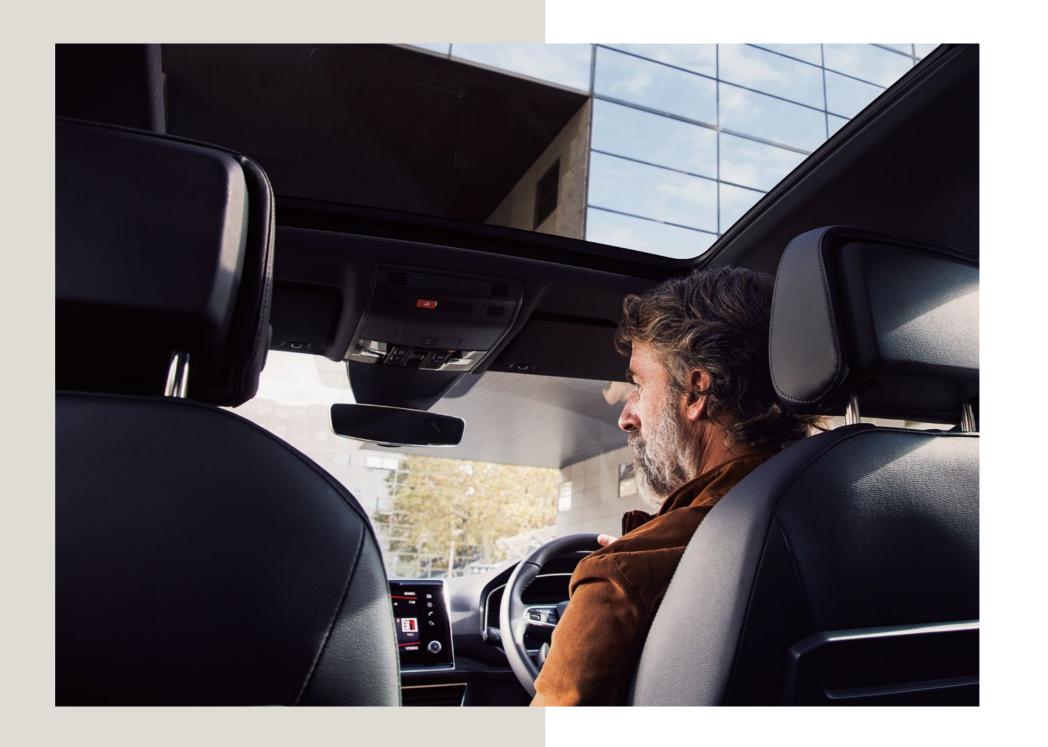
#### **Bright spots.**

- Transparent prices that include VAT? Of course.
- Need a lift? **Hop in for a free drop-off and collection**.
- Insured loan car from just £12.50? What's ours is yours\*.
- SEAT Video service report? **Tune in.**
- · Courtesy wash and vacuum? Always.
- Book your service online. Click. Done.
- Complimentary UK and European Roadside Assistance worth £245 when you book online. Includes cover from the moment you leave home to the moment you get back\*\*. **We've got you.**

#### That's brighter servicing.

#### Plus the usual things you'd expect from SEAT.

- SEAT trained technicians using the latest diagnostic technology
- SEAT approved parts with two-year warranty\*\*\*
- SEAT proof of service
- Check of SEAT software and product enhancements
- National network of Retailers



#### Book your service online. Click. Done.

And get one year's complimentary UK and European Roadside Assistance worth £245 for cars 2 to 15 years.

- UK and European cover
- 12 months 24/7 roadside help
- Home assistance
- Recovery to a SEAT Retailer
- Onward travel

<sup>\*</sup>Subject to availability and Retailer terms and conditions.
\*\*For cars 2 to 15 years. \*\*\*Excludes wear and tear items.



## Video service report? Tune in.

Our SEAT video servicing tool puts you in control of any work recommended to be carried out on your car. If, during your service, one of our SEAT trained technicians identifies an issue with your car, we'll send an email or text with a link to your personalised video report for you to view online. You can then make an informed decision about the work we recommend.

See for yourself!

How it works.

A SEAT trained technician will carry out a service or health check on your car, any work required will be captured on video for your attention.

We'll email or text you a link to a personalised video report for you to check out online.

We'll let you know what needs doing and you can simply approve the job there and then.

seat.co.uk/service

## Servicing with transparent prices.

#### For cars 3 to 15 years.

#### To make your service even easier, ask about the following options

- If you require a courtesy lift or would like us to collect your car and deliver it back to you, just give us a call and we'll do our best to help
- While-you-wait servicing
- Loan car from £12.50\*

#### MOT £54.85

In Northern Ireland this price also includes Retailer pre-check and MOT test centre fee

| Included in service  | Minor £189<br>(every 12 months/10,000 miles) | <b>Major £319</b> (every 24 months/20,000 miles) |
|--|--|--|
| Car serviced to SEAT UK's specific warranty requirements   |  | •  |
| Premium synthetic oil change   | •  | •  |
| Change oil filter  | •  | •  |
| Change fuel filter (diesel engines, where required)  | -  | •  |
| Comprehensive vehicle inspection and report  | •  | •  |
| Check and top up screenwash  | •  | •  |
| Check for vehicle safety, software and product enhancements from SEAT's database (implement with customers approval) | •  | •  |
| Vehicle fault memory check and report  | •  | •  |
| Air filter replacement (where required)  | -  | •  |
| Pollen filter replacement (where required)   | •  | •  |
| Check suspension system  | -  | •  |
| Check and adjust tension of drive belts (where required)   | -  | •  |
| Full inspection of braking system  | -  | •  |
| Replace spark plugs (petrol engines)   | -  | •  |
| Check heating/air-conditioning operation   | -  | •  |
| Reset service interval display   | •  | •  |
| Vehicle road test  | •  | •  |
| SEAT proof of service  | •  | •  |
| Courtesy wash and vacuum   | •  | •  |
| Complimentary SEAT Roadside Assistance (when booked online)  | •  | •  |

## Book your service online. Click. Done.

And get one year's complimentary UK and European Roadside Assistance worth £245 for cars 2 to 15 years.

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seat.co.uk/bookservice

\*Subject to availability and Retailer terms and conditions.

### Maintenance without surprises.

#### For cars 3 to 15 years.

#### Five year warranty.

SEAT replacement cambelt kit is covered by a free five year warranty, including unlimited consequential engine damage. So whatever happens, you're covered for the life of your cambelt. Plus, should you decide to change your SEAT, the cover is transferable to a new owner.

#### Two year warranty on parts.

Excludes wear and tear items. Now there's a silver lining.

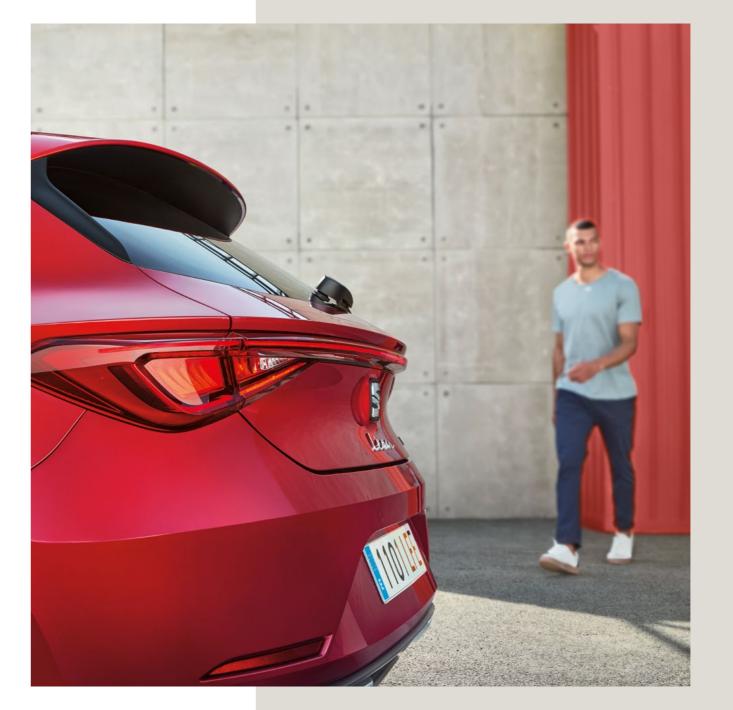
#### Book online.

Visit seat.co.uk/bookservice.enter your details, let us know what work needs doing and the appointment time that suits you best. Then we'll send an email confirming your booking as well as a courtesy reminder a couple of days in advance.

#### Brakes

| Brake fluid                                  | 269  |
|--|------|
| Front or rear pads/shoes                     | £149 |
| Front pads and discs (Alhambra, Ateca, Exeo) | £389 |
| Rear pads and discs (Alhambra, Ateca, Exeo)  | £289 |
| Front pads and discs (other models)          | £329 |
| Rear pads and discs (other models)           | £259 |
| Air-conditioning                             |      |
| Air-conditioning refresh                     | £29  |
| Air-conditioning service                     | £139 |
| Batteries                                    |      |
| Battery without Stop/Start                   | £129 |
| Battery with Stop/Start                      | £199 |

| Engine   |       |
|--|-------|
| Direct shift gearbox (DSG) oil change  | £229  |
| 4WD Transmission Haldex oil change   | 999   |
| Cambelt kit with 5 year warranty   | £499  |
| Water pump (when replaced with a diesel cambelt kit)                         | £599  |
| Check/Top-ups Initial diagnostic inspection (advise one hours workshop time) | £79   |
| Initial diagnostic inspection (advise one hours workshop time)               | £79   |
| Seasonal 28-point safety check and fluid top-ups                             | £29   |
| AdBlue® top-up per litre   | £1.50 |
| Wiper blades   |       |
|  |       |



#### **Book your** service online. Click. Done.

And get one year's complimentary **UK and European Roadside** Assistance worth £245 for cars 2 to 15 years.

- UK and European cover
- 12 months 24/7 roadside help
- Home assistance
- Recovery to a SEAT Retailer
- Onward travel

#### seat.co.uk/bookservice







#### Spread the cost.

We're aware that car maintenance can sometimes cause problems with your monthly budgeting. By allowing you to spread the cost evenly with monthly payments, our fixed price Service Plans smooth out any bumps in the road ahead.

Not only do these plans mean your SEAT servicing is already budgeted for, you can also be confident that your car is being looked after by SEAT specialists who know your car inside-out.

A Service Plan can start at any point in the service cycle and will free you from paying an up-front deposit. In addition, if you ever decide to sell your car, you can complete the payments and transfer the plan to the new owner, which means you'll be able to command a higher price for your car. You can even choose any SEAT Retailer from our nationwide network.

#### Payment options? Take your pick.

can You can easily plan your car's service
ur requirements and either pay for the
u to Service Plan in full or spread the cost
y monthly. It's worry-free and ensures that
lans you're taking the best care possible of your
car, today and tomorrow.

#### Excellent value.

With pricing fixed for 24 months on new and used cars for two or three services and a 36 month option available on our four year service plans, our plans make your servicing inflation proof. You also benefit from the all-important SEAT proof of service, helping your car maintain its value.

- Pay in full and your plan is transferable to the new owner when you sell your car
- Choose any SEAT Retailer from the nationwide network

seat.co.uk/serviceplans

## Two year service plan.

#### For cars 0 to 12 months.

Get your first two services covered.

#### 24 monthly payments of £17.25

Upfront payment available upon request.

Plan includes 1st and 2nd services only. Protection from inflation – price is fixed for 24 monthly payments.

- Plan is transferable with your car to another customer, once fully paid, but is not transferable to another vehicle
- Plan is non-refundable
- Applies to fixed time and distance servicing
- SEAT Service Plans are subject to terms, conditions and exclusions

| Included in service plan  | 1st service | 2nd service |
|---|-------------|-------------|
| Car serviced to SEAT UK's specific warranty requirements  | •           | •           |
| Premium synthetic oil change  | •           | •           |
| Change oil filter   | •           | •           |
| Comprehensive vehicle inspection and report   | •           | •           |
| Check and top up screenwash   | •           | •           |
| Check for vehicle safety, software and product enhancements from SEAT's database (implement with customers' approval) | •           | •           |
| Vehicle fault memory check and report   | •           | •           |
| Pollen filter replacement (where required)  | -           | •           |
| Reset service interval display  | •           | •           |
| Vehicle road test   | •           | •           |
| SEAT proof of service   | •           | •           |
| Courtesy wash and vacuum  | •           | •           |
| Complimentary SEAT Roadside Assistance (when service booked online)   | -           | •           |

#### For cars 1 to 15 years.

Get your first two services covered.

24 months cover for only 24 monthly payments of £20.95

Upfront payment available upon request.

Plan includes 1 minor and 1 major service. Protection from inflation – price is fixed for 24 monthly payments.

- Can be taken out even if you bought your SEAT a number of years before
- Once the plan is fully paid off, it can be transferred to the new owner if you decide to sell your car
- Non-refundable
- Applies to fixed time and distance servicing
- · Services must be used consecutively
- Maximum age of car is 15 years/ 200,000 miles at start of the plan
- SEAT Service Plans are subject to terms, conditions and exclusions

| Included in service plan  | Minor service | <b>Major service</b> |
|---|---------------|----------------------|
| Car serviced to SEAT UK's recommendations   | •             | •                    |
| Premium synthetic oil change  | •             | •                    |
| Change oil filter   | •             | •                    |
| Change fuel filter (diesel engines, where required)   | -             | •                    |
| Comprehensive vehicle inspection and report   | •             | •                    |
| Check and top up screenwash   | •             | •                    |
| Check for vehicle safety, software and product enhancements from SEAT's database (implement with customers' approval) | •             | •                    |
| Vehicle fault memory check and report   | •             | •                    |
| Air filter replacement (where required)   | -             | •                    |
| Pollen filter replacement (where required)  | •             | •                    |
| Check suspension system   | -             | •                    |
| Check and adjust tension of drive belts (where required)  | -             | •                    |
| Full inspection of braking system   | -             | •                    |
| Replace spark plugs (petrol engines)  | -             | •                    |
| Check heating/air-conditioning operation  | -             | •                    |
| Reset service interval display  | •             | •                    |
| Vehicle road test   | •             | •                    |
| SEAT proof of service   | •             | •                    |
| Courtesy wash and vacuum  | •             | •                    |
| Complimentary SEAT Roadside Assistance (when service booked online)   | •             | •                    |



## If you need new tyres, we'll handle it.

When it's time for new tyres you should tread carefully. Luckily your SEAT Retailer can provide you with the most suitable type for your car. We offer all leading makes including those used for new SEAT models before they roll off the production line. It's hard to put a price on safety.

#### Good stuff.

- Competitive prices including VAT, fitting, value, balance, and getting rid of your old tyres
- Drive-in service?
- Wide choice of leading brands
- Full range of services including balancing and tracking
- Expert advice on tyre safety and legislation

**BRIDGESTONE** 











seat.co.uk/tyres

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## Drive happy with an extended manufacturer warranty.

#### For cars new to 3 years.

#### New car warranty.

When you buy a new SEAT, you can sleep easy at night knowing your car is covered by a 3 year/60,000 miles warranty. Enjoy even more peace of mind by taking out a SEAT Extended Manufacturer Warranty before your new car is registered. For a surprisingly low price, you'll get the same level of cover for up to 5 years/90,000 miles. What's more, if you decide to sell your SEAT, you can transfer your warranty to the new owner and increase the asking price of your car. To make budgeting easier, you can spread the cost of the SEAT Extended Manufacturer Warranty by adding it to your monthly finance payments.

#### Happy things.

- Same all-embracing cover as the original Manufacturer Warranty
- No limit to the number of claims you can make
- No excess
- No need to pay and reclaim (within the UK)
- All repairs carried out by a SEAT-trained technician using SEAT approved parts
- · Transferable if you sell your car, which enhances your resale value
- If you need repairs done, simply contact your SEAT Retailer and take your policy with you when you drop off your car

| Model        | Time and mileage limit | SEAT Extended Warranty<br>RRP inc. VAT |
|--------------|------------------------|--|
| Mii electric | 4 years/75,000 miles   | £138                                   |
|              | 5 years/90,000 miles   | £255                                   |
| lbiza        | 4 years/75,000 miles   | 2180                                   |
|              | 5 years/90,000 miles   | £305                                   |
| Arona        | 4 years/75,000 miles   | £195                                   |
|              | 5 years/90,000 miles   | £340                                   |
| Leon         | 4 years/75,000 miles   | £270                                   |
|              | 5 years/90,000 miles   | £450                                   |
| Alhambra     | 4 years/75,000 miles   | £460                                   |
|              | 5 years/90,000 miles   | £780                                   |
| Ateca        | 4 years/75,000 miles   | £290                                   |
|              | 5 years/90,000 miles   | £470                                   |
| Tarraco      | 4 years/75,000 miles   | £495                                   |
|              | 5 years/90,000 miles   | £835                                   |
|              |                        |  |

#### For cars 3 years and over.

If your existing warranty is about to expire, or if you haven't already got a warranty in place, SEAT Extended Warranty 12 month cover is designed to protect you against the cost of repairing or replacing components following their failure.

#### Benefits at a glance.

- 12 months cover against the costs of repairing or replacing failed components on your SEAT
- Guaranteed use of a SEAT authorised repairer and SEAT trained technicians
- Repairs using only SEAT approved parts

#### Flexible options.

You can choose from two levels of cover:

- All Component
- Named Component, which covers specific components

Also, you can choose from the following options to suit your needs:

- A choice of excess levels £0. £100. or £250
- Spread the cost by paying monthly, or you can pay upfront
- Select your annual mileage less than 10.000 miles, less than 15.000 miles, or more than 15.000 miles

For more information or a quote, please

visit insurewithseat.co.uk

Please note that these SEAT Extended Manufacturer Warranty products are only available at the time of ordering a new seat. Prices may change please check the current SEAT model price lists on seat.co.uk

## See the bright side with SEAT Car Insurance.

#### Complimentary SEAT Drive Away Insurance.

Thinking of every detail can be tricky when buying a new car. No worries. With our complimentary five day insurance cover you can enjoy your SEAT from day one. Your SEAT Retailer will provide you with the model, registration number, vehicle collection date and SEAT Retailer number.

Visit insurewithseat.co.uk/driveaway or call us on 0345 246 3519 to set up your five day cover\*. Lines are open 8am-8pm Monday to Friday and 9am-5pm Saturday.

If you are eligible, we will also provide you with a quote, giving you the option to purchase annual cover that comes with a 3 Year Fixed Price commitment.

Our comprehensive cover is designed specifically for SEAT drivers to guarantee that your vehicle will be repaired in a SEAT Approved Repairer using SEAT Approved Parts.

## Annual Insurance with the SEAT 3 Year Fixed Price commitment<sup>^</sup>. Trust SEAT to get it right. It's all about the details!

With SEAT 3 Year Fixed Price Car Insurance you can relax knowing the cost of your car insurance won't increase each year. The price will only change if your circumstances do.

Cover runs for 12 months at a time and you'll receive a renewal notice confirming your fixed price for the following year. With SEAT Car Insurance, you're not tied in for the three years, so if you decide you no longer want cover, you can simply let us know before your cover renews.

Maximum convenience with minimum hassle, whilst you relax in the knowledge you have a policy tailored specifically for your SEAT.

SEAT Car Insurance provides comprehensive cover, loaded with the following features and benefits as standard:

- 3 Year Fixed Price commitment
- SEAT Approved Repairs carried out by SEAT Approved Technicians using only SEAT Approved Parts [excludes windscreen claims]
- Guaranteed courtesy car whilst yours is being repaired by a SEAT Approved Repairer
- Windscreen cover
- Uninsured driver promise when you make a claim for an accident that is not your fault (providing we have the car registration, make, model, and driver details)
- Personal accident cover
- Personal belongings cover (excludes loss of money)
- Child seat replacement



#### \*How SEAT 3 Year Fixed Price Car Insurance works.

When you take out SEAT Car Insurance, your premium will be fixed for two consecutive renewals, providing you choose to renew cover annually and subject to the Terms and Conditions below.

- The fixed price offer will no longer apply if you or a named driver gain a motoring conviction or make a claim (excluding windscreen claims) after your policy has started
- The premium at your next renewal will change if you make an amendment to your policy such as changing your car or address. The revised premium will be fixed for the remaining renewal periods
- The fixed price offer does not apply to optional additional products and Insurance Premium Tax price changes

To get a quote or for more information visit insurewithseat.co.uk

Alternatively, call us on 0345 877 6555 Lines are open 8am-8pm Monday to Friday and 9am-5pm Saturday.

\*Subject to eligibility. Five day drive away insurance cannot be used in conjunction with any other insurance offer. SEAT Car Insurance is underwritten by U K Insurance Limited.

## Be life ready with SEAT Genuine Accessories.

#### Make it yours.

Vamp up your car's sporty looks, add stylish interior touches or boost capacity with roof bars with our range of SEAT Genuine Accessories.

Whether you're preparing your SEAT for your next adventure or your furry friend, we have a range of accessories to make sure you're ready; from roof bars to bike racks, tow bars, to mudflaps, spare wheels, loadliners and seat covers, plus many more to get you on your way. All our accessories are specifically designed for your car and tested to the highest quality standards.

#### The Benefits.

#### Your SEAT, Your Way.

Choose from our wide range of SEAT Genuine Accessories and let your car reflect your personal style, equipped for the life you lead. Specifically designed and fully tested to give your car outstanding functionality, safety and quality.

- Price includes the fitting of the accessory
- Price includes VAT
- 2 years warranty on all genuine accessories
- Extended to 3 years when fitted before a new car handover

How do I purchase Accessories? Reserve your accessories and book a fitting online with your local SEAT Retailer at seat.co.uk/owners/your-seat/booking



#### Be road trip ready.

#### Spare Wheel Kits.

With spare wheel kits available from £219 across our model range, it's always good to be prepared. Order yours now and you'll also receive a warning triangle and hi-vis vest for added peace of mind.



#### Be weekend ready.

#### Protection.

Keep your SEAT looking like new for longer with a range of Protection Accessories ranging from loadliners and rubber mats to Protection Film for your boot and mudflaps – all designed specifically for your new SEAT.



#### Be best friend ready.

#### Do

Problem: pet hair all over your car seats.
Solution: clever protection covers to
keep your car hair-free and harnesses
to keep your pet safe. It's that simple.





SEAT is committed to a policy of continuous product development and reserves the right to make changes to specifications, offers, products and prices without notice. The information in this brochure can therefore be given as guidance only. While SEAT makes every effort to ensure that information and prices are accurate at the time of publication (January 2021), you should always check with your SEAT Service Authorised Repairer for the latest information.

**SEAT servicing for cars 3 to 15 years.** Prices are maximum retail prices and are available to retail customers only at participating SEAT Retailers. For SEAT cars 3 to 15 years on a time and distance servicing regime only. All prices are (where applicable) inclusive of parts, oil, labour and VAT and come with a two year parts warranty (excludes wear and tear items), cambelt kit comes with a five year warranty. This offer is valid until 31 December 2021 and, unless stated otherwise, cannot be used in conjunction with any other offer.

SEAT Extended Warranty. SEAT Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales with company number 2835230. Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. VWFS UK is authorised and regulated by the Financial Conduct Authority (FCA), registration number 311988. SEAT Extended Warranty Cover from Volkswagen Financial Services is sold and administered by Lawshield UK, registered in England and Wales number: 3360532. Registered office: 850 lbis

Court, Lakeside Drive, Centre Park, Warrington, Cheshire, WA1 1RL. Lawshield UK is authorised and regulated by the Financial Conduct Authority. SEAT Extended Warranty Cover is underwritten by Volkswagen Versicherung AG, acting through its French branch registered in Pontoise number: 529212912 (registered office: 15 Avenue de la Demi Lune, Batiment Ellipse, 95700, Roissy en France). Volkswagen Versicherung AG is authorised and regulated by the German Finance Authority (Bundesanstalt für Finanzdienstleistungsaufsicht, located at Graurheindorfer Str. 108, 53117 Bonn, Germany) and subject to limited regulation by the Financial Conduct Authority and the Prudential Regulation Authority in respect of underwriting insurance business in the UK (register number: 621892). VWFS UK and Volkswagen Versicherung Aktiengesellschaft are part of the same corporate group. Lawshield UK Limited is not part of the same corporate group. Authorisation details can be checked on the FCA's register at www.fca.org.uk.

**SEAT Ensurance.** SEAT Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales with company number 2835230. Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. VWFS UK is authorised and regulated by the Financial Conduct Authority (FCA), registration number 311988. Ensurance from SEAT Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532. Registered office: 850 lbis Court, Lakeside Drive, Centre Park, Warrington, Cheshire, WA1 1RL and underwritten by UK General Insurance

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Published in the UK. January 2021.